

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	4	customer near service and instant near message same status and 705/1.ccsls.	US-PGPUB; USPAT	OR	ON	2009/07/02 16:51
S41	1574	instant adj (message or messaging) and business and "customer service"	US-PGPUB; USPAT	OR	ON	2009/07/01 15:36
S42	223	instant adj (message or messaging) same automatic \$4 and business and "customer service"	US-PGPUB; USPAT	OR	ON	2009/07/01 15:39

7/2/2009 4:52:31 PM

C:\Documents and Settings\hriviere\My Documents\EAST\Workspaces\\10,687,956 - customer service finding expert.wsp